Scoring Maintenance User Guide Oracle Banking Credit Facilities Process Management Release 14.4.0.0.0

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Oracle Banking Credit Facilities Process Management User Guide Oracle Financial Services Software Limited Oracle Park Off Western Express Highway Goregaon (East) Mumbai, Maharashtra 400 063 India Worldwide Inquiries: Phone: +91 22 6718 3000 Fax: +91 22 6718 3001 www.oracle.com/financialservices/ Copyright © 2020, 2020, Oracle and/or its affiliates. All rights reserved. Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners

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Contents

1.	Welcome to Oracle Banking Credit Facilities Process Management	4
2.	Scoring Infrastructure Maintenance	5
2.1	Financial Category Maintenance	6
2.2	Financial Code Maintenance	7
2.3	Benchmark Maintenance	8
2.4	Financial Document Template Maintenance	10
2.5	Questionnaire Maintenance	11
2.6	Questionnaire Linkage	13
2.7	Questionnaire Process Linkage	15
3.	Reference and Feedback	
3.		
3.	2 Feedback and Support	16

1. Welcome to Oracle Banking Credit Facilities Process Management

Welcome to the Oracle Banking Credit Facilities Process Management (OBCFPM) User Manual. This manual provides an overview on the OBCFPM application and guides you through the various steps involved in creating and processing collaterals and credit facilities transactions. If you need any information, look out for the help icon.

This document is intended for helping you to conveniently create and process collaterals and credit facilities transactions in OBCFPM

Overview of OBCFPM

OBCFPM is a collateral and credit facilities middle office platform which enables your bank to streamline the Collateral and Credit facilities operations.

Benefits

OBCFPM application provides service for the customers and financial institutions. This service helps the financial institutions to manage the Collaterals and Credit Facilities of the corporate clients. OBCFPM allows you to:

- Handle Collateral Evaluation, Collateral Perfection, Collateral Review, Collateral Release and Collateral Liquidation process
- Handle Credit Proposal with Customer on-boarding
- Financial Document Upload of the corporate clients.
- Quantitative and Qualitative analysis of the corporate clients
- Handle Credit Exceptions

Key Features

- Stand-alone system agnostic to back office application
- Requires very little change to bank's existing core systems
- Faster time to market
- Highly configurable based on corporate specific needs
- Flexibility in modifying processes
- Roll Based Dashboards

2. Scoring Infrastructure Maintenance

As part of Credit Portfolio management, there may be a need for the Credit Administrator to define the infrastructure for Evaluating the credit worthiness on various aspects like Quantitative, Qualitative, Risk etc. The following facilities are provided to the Credit Administrator for defining the infrastructure for computing the customer's credit and risk score.

- Facility to define Financial Category
- Facility to define Financial Codes
- Facility to define Benchmark Values for Financial Codes
- Facility to define Financial Document Template
- Facility to define Questionnaire for a Business Category
- Facility to link the Questionnaire to a specific Sector/Industry.
- Facility to link the Questionnaire to a specific stage in a process flow

2.1 Financial Category Maintenance

The maintenance screen allows to create Financial Categories

The maintenance screen can be accessed by the below mentioned path

Credit Facilities > Maintenance > Financial Category > Create Financial Category

Financial Category Ma	intenance						,* ×
New							
Category Code	CAT3		Parent Category	CAT	9		
Category Description	CATAGORY3						
						_	
						s	ave Cancel

- 1. In the Financial Category Maintenance screen, provide the required details:
 - o Category Code: Enter a unique category code for the category to be defined
 - Parent Category: Click Search to view and select the corresponding parent category of the category to be defined
 - o Category Description: Enter description about the category to be defined
- 2. Click **Save** to save the entered information
- 3. Financial Category Summary can be viewed by navigating to the Summary Screen as mentioned below

Credit Facilities > Maintenance > Financial Category > View Financial Category

2.2 Financial Code Maintenance

The maintenance screen allows to create Financial Code

Financial Code Maintena	ance							$_{\mu^{\ell}}$ \times
New								
Financial Code Category Code Construct the form	FCID003 Ast C mula			Financial Description Input Mode	FCID003 Derived	Ŧ		
Formula Builder	Formula Builder Formula Preview							
Deferred Tax Liabilit			DTL/AACR					
	+ · * / ()							
	Average Account Receivables v Image: Control of the second secon							
Add Another Value								
Score Details								
Add Score Details	l							
Ratio Range Min Va	lue		Ratio Range Max Value			Score	Actions	
10			15			11	🖀 Remove	
5			10			5	🗯 Remove	
								Save Cancel

Credit Facilities > Maintenance > Financial Code > Create Financial Code

- 1. In the Financial Code Maintenance screen, provide the required details:
 - Financial Code: Enter a unique category code for the category to be defined 0
 - Financial Description: Enter description about the financial code to be defined 0
 - Category Code: Click Search to view and select the corresponding category to which the 0 Financial Code to be linked
 - Input Mode: Select either Derived or User Input from the dropdown provided. 0
 - o If the selected option is Derived, Formula Constructor will be displayed in the screen
 - Select the Financial Code from the dropdown and select the logical operator from the logic operator group.
 - Press the **Delete** icon available next to the Financial Code dropdown to remove a particular element from the formula
 - Formula Preview: Displays the constructed formula. 0
 - Press the Reset button to clear the constructed formula
- 2. Click Add Score Details button in the Score Details section to add various score for value range
 - a. Ratio Range Min Value: Enter the Min value in the range for the Financial Ratio
 - b. Ratio Range Max Value: Enter the Maximum value in the range for the Financial Ratio

 - c. Score: Enter the score for the value range.d. Press **Remove** button to remove a particular value range
- 3. Click **Save** to save the entered information
- 4. Financial Code Summary can be viewed by navigating to the Summary Screen as mentioned below

Credit Facilities > Maintenance > Financial Code > View Financial Code

2.3 Benchmark Maintenance

The maintenance screen allows to define Benchmark value for various Financial Ratio

Credit Facilities > Maintenance > Financial Ratio Benchmark > Create Financial Ratio Benchmark

Ew						
3enchmark Details						
Benchmark Code	BCID001		Industry Type	Agriculture And Allied Ind	lustry 🔻	
Customer Segment	Segment2 🔻		Effective Date	Nov 1, 2018	**	
Applicable Period	FY16-17 💌		Balancesheet Currency	ZAR	9	
Salancesheet Size - From	ZAR5.000.00		Balancesheet Size - To	2	ZAR10,000.00	
Financial Code	Bank Benchmark Value	Industry Benchmark Value	Absolute Rang	e Min.	Absolute Range Max.	Actions
Financial Code	Bank Benchmark Value	Industry Benchmark Value	Absolute Rang	e Min.	Absolute Range Max.	Actions
ASST011	1000	2000	10		20	🛱 Remove
Page 1 of 1 (1 of 1 item	ns) K < 1 > >					

- 1. In the Benchmark Maintenance screen, provide the required details:
 - o Benchmark Code: Enter a unique code for the benchmark values to be defined
 - o Industry Type: Select Industry to which the benchmark values to be associated
 - Customer Segment: Select Customer Segment to which the benchmark values to be associated
 - o Effective Date: Select the date from the calendar from which the maintenance is effective
 - o Applicable Period: Select the applicable period to which the benchmark values to be associated
 - Benchmark Currency: Click **Search** to view and select the currency in which the balance sheet size is to be defined
 - o Balance Sheet Size- From: Enter the starting range for the Balance Sheet
 - Balance Sheet Size To: Enter the ending range for the Balance Sheet
- 2. Click Add Benchmark button in the Financial Code Details section to add benchmark values for various financial codes
 - Financial Code: Click **Search** to view and select the Financial Code for which the benchmark values is to be defined.
 - o Bank Benchmark Value: Enter the bank benchmark value for the financial code
 - o Industry Benchmark Value: Enter the industry benchmark value for the financial code
 - Absolute Range Min: Enter the minimum absolute range for the financial code
 - o Absolute Range Max: Enter the maximum absolute range for the financial code

- Press **Remove** button to remove a particular value range
- 3. Click Save to save the entered information
- 4. Benchmark Summary can be viewed by navigating to the Summary Screen as mentioned below

Credit Facilities > Maintenance > Financial Ratio Benchmark > View Financial Ratio Benchmark

2.4 Financial Document Template Maintenance

The maintenance screen allows to define template for various Financial Documents

Credit Facilities > Maintenance > Financial Document Template > Create Financial Document Template

ate Financial Document Temp	blate					, ²
2W						
* Sector Code	Materials	Ŧ	* Industry Code	Multi-Utilities 💌		
* SubIndustry Code	Multi-Utilities	-	* Financial Year	FY18-19 💌		
* Balance Sheet Size - From		\$100.00	* Balance Sheet Size - To	\$200.00		
Fetch						
Show Template						
▶ Asset						
Category						
					Save	Ca

- 1. In the Financial Document Template Maintenance screen, provide the required details:
 - Sector Code: Select Sector code for which the template to be defined
 - Industry Code: Select Industry Code for which the template to be defined
 - Sub Industry Code: Select Sub Industry Code for which the template to be defined
 - Applicable Period: Select the applicable period to which the benchmark values to be associated
 - Benchmark Currency: Click **Search** to view and select the currency in which the balance sheet size is to be defined
 - Balance Sheet Size- From: Enter the starting range for the Balance Sheet
 - Balance Sheet Size To: Enter the ending range for the Balance Sheet
- 2. Press **Fetch** Button to load the Financial Category and the Financial Code's linked to the Category. The financial code's will be grouped under each of the financial category. Press **Remove** button available against each row under a financial category to remove a financial code that is not applicable.
- 3. Press Show Template to preview the template based on the selected values
- 4. Click Save to save the entered information
- 5. Financial Document Template Summary can be viewed by navigating to the Summary Screen as mentioned below

Credit Facilities > Maintenance > Financial Document Template > View Financial Document Template

2.5 Questionnaire Maintenance

The maintenance screen allows to define Questionnaire

Credit Facilities > Maintenance > Questionnaire Details > Create Questionnaire Details

Questionnaire Details	Maintenance					$_{\mu}e$ \times
New						
Questionnaire Deta	alls					
* Questionnaire Code	QSTNRID399	Description				
* Category Code	risk					
Question Details						
Add Question						
Question Description	n		Factor		Action	
Is this year profit good	d?		3		🕒 Edit 📋 Remove	
What is the rating?			5		🕒 Edit 📋 Remove	
Answer Details						
Is this year profit goo	d?					
Answer Description	i .			Score		
Yes				5		
No				3		
					Save	Cancel

- 1. In the Questionnaire Details Maintenance screen, provide the required details:
 - o Questionnaire Code: Enter a unique Questionnaire code for the set of Questions to be defined
 - Questionnaire Description: Enter description about the questionnaire to be defined
 - Category Code: Click Search to view and select the corresponding category to which the Questionnaire to be linked
- 2. Click the **Add Description** button to add Questions to the Questionnaire. On click of the button, below mentioned screen will be launched

😑 🍞 FuTura Bank Dashboard			11 SBI (004)	Apr 16, 2018	Bharath
Questionnaire Details Maintenance					,, ^a ×
Questionnaire Details * Questionnaire Code QSTNRID399	Question Details Question Description * Is this year profit good?	Factor * 3 v ^	×		
* Category Code risk	Add Answer				
Question Details	Answer	Score	Action		
Add Question	Yes	5	🛱 Remove		
Question Description	No	3	📋 Remove	Action	
Is this year profit good?				🕒 Edit 📋 Remove	
What is the rating?				🕒 Edit 📋 Remove	J
Answer Details					
Is this year profit good?					
Answer Description					
Yes					
No					
			Update Cancel		
				Save	Cancel

- Question Description: Enter the description about the question
- Factor: Enter the factor for the question. Based on the score derived for the question, factor will be applied to derive at final score.
- o Click Add Answer button to add answers to the question being defined.
 - Answer: Enter the possible answer for the question
 - o Score: Enter the score for the answer
 - Click **Remove** button to remove a particular answer
- o Click Update button to add the question to the questionnaire
- 3. Click Edit button to edit a particular question
- 4. Click Delete button to remove a particular question from the questionnaire
- 5. Click Save to save the entered information
- 6. Questionnaire Details Summary can be viewed by navigating to the Summary Screen as mentioned below

Credit Facilities > Maintenance > Questionnaire Details > View Questionnaire Details

2.6 Questionnaire Linkage

The maintenance screen allows to link Questionnaire with a particular Sector/Industry

Sector Consumer Discretionary Consumer Discretionary Media Category Code Eva Category Code Eva Category Code Category Code Category Code Code Category Cod	Sector Consume Discretionary Industry Code Media Sub Industry Code Broadcasting Category Code Ieva From Balance Sheet Size \$500.00 To Balance Sheet Size \$ Question Linkage Gorrational Legal	uestionnaire Industry Ma	aintenance						
Sub Industry Code Broadcasting Category Code Ieva From Balance Sheet Size \$500.00 To Balance Sheet Size \$	Sub Industry Code Breadcasting Category Code Ieva From Balance Sheet Size \$500.00 To Balance Sheet Size \$ Control Balance Sheet Size Sub Categories Control Balance Sheet Size Operational Legal Promotion Description Rector QUECD447 Is your company legally registered as per corporate law? Sol Get Sol QUECD447 QUECD450 QUECD450 QUECD450 QUECD450 QUECD450 QUECD450 QUECD450 QUECD40 QUECD40 QUECD40 QUECD40 QUECD40 <t< th=""><th>New</th><th></th><th></th><th></th><th></th><th></th><th></th><th></th></t<>	New							
Add Question Solution Question Code Question Description Factor Actions QUECD450 Do you have a history of defaults, writs, judgements or bankruptcy? 5 Edit View Remove QUECD450 Do you have a history of defaults, writs, judgements or bankruptcy? 5 Edit View Remove QUECD450 What is the company rating? 4 Edit View Remove	Add Question Linkage Add Question Factor Actions Sub Categories Add Question Status Status Status Operational Legal Add Question Pactor Actions Financial Legal Quection Code Question Description Pactor Actions QUECD447 Is your company legally registered as per corporate law? 5 Status Status QUECD450 Do you have a history of defaults. writs. judgements or bankruptor? 5 Status Stemove QUECD369 What is the company rating? 4 Eddt View Temove	Sector	Consumer	Discretionary	▼ In	ndustry Code		Media	
Add Question Generational Legal Add Question Question Code Question Description Rador Actions QUECD447 Is your company legally registered as per corporate law? S Detter D view @ Remove QUECD450 Do you have a history of defaults, writs, judgements or bankrupts? S Detter D view @ Remove QUECD369 What is the company rating? A Detter D view @ Remove	Question Linkage Add Question Coperational Legal Add Question Financial Legal Question Code Question Description Feator Actions QUECD447 Is your company legally registered as per corporate law? 5 © Eddl © View @ Remove QUECD450 Do you have a history of defaults.writs.judgements or bankruptcy 5 © Eddl © View @ Remove QUECD369 What is the company rating? 4 © Eddl © View @ Remove	Sub Industry Code	Broadcastir	ıg	•	ategory Code		leva	
Add Question Coperational Legal Add Question Question Code Question Description Factor QUECD447 Is your company legally registered as per corporate law? 5 Eddt I view I Remove QUECD450 Do you have a history of defaults, writs, judgements or bankrupto? 5 Eddt I view I Remove QUECD450 What is the company rating? 4 Eddt I view I Remove	Operational Legal Add Question Financial Legal Question Code Question Description Factor Actions QUECD447 Is your company legally registered as per corporate law? 5 © Edit © View © Enerove QUECD450 Do you have a history of defaults. writs. judgements or bankrupto? 5 © Edit © View © Enerove QUECD459 What is the company rating? 4 © Edit © View © Enerove	From Balance Sheet Size		\$50	0.00 T	o Balance Shee	t Size		\$1
Add Question Coperational Legal Add Question Question Code Question Description Factor QUECD447 Is your company legally registered as per corporate law? 5 Eddt I view I Remove QUECD450 Do you have a history of defaults, writs, judgements or bankrupto? 5 Eddt I view I Remove QUECD450 What is the company rating? 4 Eddt I view I Remove	Add Question Question Code Question Description Factor Actions QUECD447 Is your company legally registered as per corporate law? 5 © Edit © View © Enerove QUECD450 Do you have a history of defaults. writs. judgements or bankrupto? 5 © Edit © View © Enerove QUECD459 What is the company rating? 4 © Edit © View © Enerove	Juestion Linkage							
Pinancial Legal Question Code Question Description Factor Actions QUECD447 Is your company legally registered as per corporate law? 5 Etit View T Remove QUECD450 Do you have a history of defaults, writs, judgements or bankruptcy? 5 Etit View T Remove QUECD450 What is the company rating? 4 Etit View T Remove	National Legal Question Description Factor Actions QUECD447 Is your company legally registered as per corporate law? 5 Is Edit View it Remove QUECD450 Do you have a history of defaults.writs.judgements or bankruptcy? 5 Is Edit View it Remove QUECD450 What is the company rating? 4 Is Edit View it Remove								
Question Code Question Description Factor Actions QUECD447 Is your company legally registered as per corporate law? 5 Etit View Remove QUECD450 Do you have a history of defaults, writs, judgements or bankruptcy? 5 Etit View Remove QUECD369 What is the company rating? 4 Etit View Remove	Question Code Question Description Factor Actions QUECD447 Is your company legally registered as per corporate law? 5 Eddt QUECD450 Do you have a history of defaults. writs. judgements or bankruptcy? 5 Eddt View if Remove QUECD450 What is the company rating? 4 Eddt View	Operational Legal		Add Question					
QUECD450 Do you have a history of defaults, writs, judgements or bankruptcy? 5 E Edit E View	QUECD450 Do you have a history of defaults, writs, judgements or bankruptcy? 5 D Edit View The Remove QUECD369 What is the company rating? 4 Edit View The Remove	Financial Legal		Question Code	Question Description	Factor	Actions		
QUECD369 What is the company rating? 4 🕒 Edit 🗋 View 🖀 Remove	QUECD369 What is the company rating? 4 2 Edit 2 View a Remove			QUECD447	Is your company legally registered as per corporate law?	5	🕒 Edit	🕒 View	🔒 Remove
				QUECD450	Do you have a history of defaults, writs, judgements or bankruptcy	5	🕒 Edit	🕒 View	🔒 Remove
QUECD366 Is this year profit good? 5 🕑 Edit D View 🖨 Remove	QUECD366 Is this year profit good? 5 🕃 Edit [View 🖀 Remove			QUECD369	What is the company rating?	4	🕒 Edit	D View	🔒 Remove
				QUECD366	Is this year profit good?	5	🕒 Edit	D View	🛱 Remove

Credit Facilities > Maintenance > Questionnaire Linkage > Create Questionnaire Linkage

- 1. In the Questionnaire Linkage Maintenance screen, provide the required details:
 - o Benchmark Code: Enter a unique code for the benchmark values to be defined
 - Sector Code: Select the Sector Code to which questionnaire to be associated
 - Industry Code: Select Industry to which the questionnaire to be associated
 - Sub-Industry Code: Select the Sub Industry to which the questionnaire to be associated
 - Category Code: Select the category code to which the questionnaire to be associated
 - Benchmark Currency: Click Search to view and select the currency in which the balance sheet size is to be defined
 - Balance Sheet Size- From: Enter the starting range for the Balance Sheet
 - Balance Sheet Size To: Enter the ending range for the Balance Sheet
- 2. **Question Linkage** Section defaults the list of sub-categories that are available under the selected category and the questions defined under those categories. The defaulted questions can be grouped under different sub-categories.
 - a. Press the Edit Button to edit a question
 - b. Press the View Button to view the question details
 - c. Press the Remove Button to remove the question from the sub category
- 3. Press the Add Question button to add an ad hoc question to the sub category. The following screen will be displayed on pressing the button

Questionnaire Industry Ma	aintenance							, e ^{ie} - ×
		Question Details				×		
Sector Sub Industry Code From Balance Sheet Size	Consumer Discretion	Question Code * QUECD447 Add Answer	Question Description * Is your company legally registered as per corporate law?		Factor * 5	v A		
Question Linkage Sub Categories		Answer Description		Score		Actions		
Operational Legal Financial Legal	Add			3		Remove		
						Update Cancel		
							Save	Cancel

- The question and the corresponding answer and score details are capturing and on pressing the Update Button, the question gets linked to the selected sub category
- 4. Click Save to save the entered information
- 5. Questionnaire Linkage Summary can be viewed by navigating to the Summary Screen as mentioned below

Credit Facilities > Maintenance > Questionnaire Linkage > View Questionnaire Linkage

2.7 Questionnaire Process Linkage

The maintenance screen allows to link a Questionnaire to a particular stage in the process

The maintenance screen can be accessed by the below mentioned path

Credit Facilities > Maintenance > Questionnaire Process Linkage > Create Questionnaire Process Linkage

Questionnaire Proces	s Maintenance				$_{\mu}^{\mu}$ \times
New					
* Process Code	BIDProcess	Ŧ	* Stage Code	BID Capture 👻	
* Category Code	risk	9			
				Save	Cancel
				3575	Concer

- 1. In the Questionnaire Process linkage Maintenance screen, provide the required details:
 - o Process Code: Select a process to which the questionnaire to be linked
 - Stage Code: Select a particular stage in the process
 - Category Code: Select the questionnaire category to be linked
- 2. Click Save to save the entered information
- 3. Questionnaire Process Linkage Summary can be viewed by navigating to the Summary Screen as mentioned below

Credit Facilities > Maintenance > Questionnaire Process Linkage > View Questionnaire Process Linkage

3. Reference and Feedback

3.1 References

For more information on any related features, you can refer to the following documents:

- Oracle Banking Getting Started User Guide
- Security Management System User Guide
- Common Core User Guide
- Process Maintenance Worklist User Guide
- Oracle Banking Credit Facilities Process Management Installation Guides

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